

Supported Operating Systems, Browsers, Networks, and Stores – Phone Channel

The following outlines the scope of Mobiliti's operating system and network support.

NOTE: Only major versions released directly by OEMs (Apple or any Android hardware manufacturer) are included. Any OS version updates or patch releases that are released by carriers are not included in the scope for certification.

Beta releases of Apple and Android operating systems will not be supported.

IMPORTANT NOTE about TLS (Transport Layer Security) 1.2: Mobiliti only supports TLS 1.2 for app communications. Any device or browser that does not support TLS 1.2 will not be able to connect to Mobiliti services—even if the device is on a supported operating system version. This is being enforced to comply with security mandates from regulatory authorities and ensures secure communications for mobile banking users.

Operating System	Minimum OS Version Support	Maximum OS Version Support	Hardware Requirements	Browser Support	Channel Support
Android	Android version 9.0	All later major version updates are supported; for example, 10.0, 11.0, 12.0 Beta Releases will not be supported	Remote Deposit Capture support requires a camera of at least two mega-pixels in resolution. Mobiliti does not support the use of the Android "Developer options" setting, including USB Debugging. Jailbroken/rooted devices and MITM interception are not supported.	Only the default installed browser is supported. For the majority of devices this is the Android Browser For devices where Chrome is the default browser, this will be supported. Beta versions of browsers, such as Chrome Beta, are not supported. The SMS channel is only supported for Android devices that have SMS capability	Android Application SMS
iOS – iPhone	iOS version 15	All later major version updates are supported; for example, 15.0 Beta releases will not be supported	Jailbroken devices are not supported.	Only the default installed browser is supported. For all iPhone devices this is the Safari Browser Beta versions of browsers are not supported	iPhone Application SMS
All other operating systems	N/A	N/A	None	N/A	SMS

For all device types, only devices running an unmodified version of the manufacturer-supplied operating system are supported.

Supported Operating Systems and Networks – Tablet Channel

Operating System	Minimum OS Version Support	Maximum OS Version Support	Hardware Requirements	Browser Support	Application Support
Android	Android version 9.0	All later major version updates are supported, for example: 10.0, 11.0, 12.0	Remote Deposit Capture support requires a rear-facing camera of at least two mega-pixels in resolution.	Only the default installed browser is supported. For the majority of devices this is the Android Browser For devices where Chrome is the default browser, this will be supported Beta versions of browsers are not supported	Android Tablet Application
iOS	iOS version iPadOS 15	All later major version updates are supported; for example: 15.0 Beta releases of iOS will not be supported until they are publicly released	Remote Deposit Capture support requires a camera of at least two mega-pixels in resolution	Only the default installed browser (Safari) is supported	iPad Application

The Mobiliti product can operate on any unrestricted TCP/IP data network. Operation on restricted networks (e.g., where a firewall might be in place) is not guaranteed.

Supported Browsers for Desktop-Based Support/Self-Service Web Applications

Desktop Web Application	Desktop OS	Supported Browser(s)	Allowed Browser(s)
Internet Self Service (accessed through online banking)	Windows 7	Internet Explorer 11 Chrome - Latest stable Firefox - Latest stable	Internet Explorer 9
	Windows 10	Internet Explorer 11 (default) Chrome - Latest stable Firefox - Latest stable	Microsoft Edge
	Mac OSX - Latest stable	Safari - Latest Stable	

Supported browsers are fully tested. Allowed browsers have basic flows tested to ensure they function correctly. However, there may be cosmetic issues or issues with alternate flows that are not tested.